



PETER B. PRYOR Jr.
DMD

Patient Rights

The following is a list of Peter B. Pryor Jr. DMD, PLLC (the "Practice") patient rights and responsibilities. The purpose is to advise patients and employees of the Practice of their duties and obligations to ensure that all patients/employees are treated with courtesy, dignity and respect, to ensure that the Practice provides the highest quality care in a safe and sanitary environment, and to ensure that all patients know that their oral and general health are the most important considerations for the treatment planned and rendered at the Practice.

1. Patients have the right to be treated with respect, consideration, and dignity by the Practice.
2. Patients have the right to appropriate privacy regarding their person and care. Patients have the right to view the Practice Privacy Policy.
3. Patients have the right to have disclosures and records treated as confidential, and except when required by law or third party obligation, to have the opportunity to approve or refuse the release of clinical information to others.
4. Patients have the right to be provided, to the degree known, complete information concerning their diagnosis, treatment plan and prognosis. When inadvisable to give this information to the patient, the information will be made available to an individual designated by the patient or to a legally authorized person.
5. Patients have the right to participate in decisions involving their dental health. This includes refusal or treatment, designation of care providers and selection of appropriate treatment alternatives. They have the obligation to seek answers about their care and the delivery process, and to advise the appropriate Practice employee if they have questions that need to be addressed before treatment should be rendered.
6. Patients have the right to know what services are available, what fees are due, when fees are due and other payment policies associates with services.
7. Patients have the right to express grievances and to make suggestions. They have the obligation to inform caregivers if they have questions or concerns about the care they receive, and to follow the clinician's instructions both before and after treatment. This includes medication as prescribed and keeping follow-up appointments as scheduled. Patients have the right to change providers if other qualified providers are available.
8. Patients have the right to be seen in a timely manner, or to be given an explanation for any excessive delay. They have the right to reschedule their appointment in the event of an excessive delay.

Patient's Responsibilities

1. Patients have the responsibility to treat other patients and healthcare providers they encounter at the Practice with the same respect, consideration and dignity.
2. Patients have the responsibility of providing complete and accurate information to the best of their ability about their health, any medications, including over-the-counter products and dietary supplements and any allergies or sensitivities.
3. The patients are responsible for payment of fees in a timely manner and fulfilling their financial commitments to the Practice.
4. Patients have the responsibility to keep scheduled appointments or to notify the Practice at least 24 hours in advance if they cannot keep their scheduled appointment so that another patient may be scheduled.

